

CelcomCMT Spin to Win

Terms & Conditions



Items	Descriptions
Campaign Duration	Duration of the Campaign This Campaign shall commence from 20 th Dec 2022 to 31 st March 2023 ("Campaign Period"). Any extension or discontinuation thereof shall be subject to the sole discretion of Celcom.
Campaign Mechanics	How to play? Step 1: Go to cmt.celcom.com.my . Step 2: Login to CelcomCMT website with valid Celcom Number. You will receive an OTP to login. Step 3: Click on "Try Your Luck" button at the Spin to Win for a chance to win.
Campaign Prizes	iPhone 14 Pro 256GB worth RM 5,799 ATMOS MALAYSIA Gift Card worth RM 300 X 1 ATMOS MALAYSIA Gift Card worth RM 200 X 2 ATMOS MALAYSIA Gift Card worth RM 100 X 3 Free 7 Days CMT
Terms & Conditions	<ol style="list-style-type: none">To participate in the Campaign, Customers need to login to the Celcom CMT website with a valid Celcom Number and OTP.Campaign Period is from 20th Dec 2022 to 31st March 2023 ("Campaign Period"). Any extension or discontinuation thereof shall be subject to the sole discretion of The Organizer.By entering the "Spin to Win", you agreed that you have read and accepted these terms and conditions. The Organizer reserve the right to verify any entries and any winner. We may refuse to award the Prize(s) where we have reasonable grounds to believe that there has been a breach of these terms and conditions. Participants agree that they will comply with all applicable laws when entering the Prize Draw.The Organizer reserves the right to amend the Terms & Conditions listed at any time without prior notice.These Terms & Conditions are valid during the campaign period until amended or suspended by the Organizer.The Spin to Win is an automated system that randomly selects a winner. Therefore any request for appeal and review shall not be entertained.Each Celcom number is entitled to ONE spin only within the campaign period.For Free 7 Days CMT redemption, the Customers will not be charged for the first week upon successful redemption. This follows by auto-renewal fees of RM0.75 per week per Call Me Tones the subsequent week.Winners must be active Celcom's postpaid or prepaid subscribers as specified in these terms and conditions to be eligible for the Prizes for this Campaign.The prize for the winner is non-transferable, non-refundable, non-exchangeable, and can't be redeemed for cash. However, in the event that the prize won is not available under any circumstances, The

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Organizer reserves the right to substitute and replace the prize offered with another prize of equal value or higher value as The Organizer deems fit.

11. The Winner will be contacted via phone call, with a maximum of three (3) attempts within office hours, i.e., 9am - 6pm within two (2) weeks period from the winning date. If the Winner could not be reached in any circumstances during the above-mentioned stipulated timeframe, The Organizer reserves the right to make the final decision on all matters related to the prize and forfeit the prize.
12. All e-Vouchers won through "Spin to Win" on the CelcomCMT website will be emailed to Winner's email address within 30 working days from the winning date while prizes will be shipped to Winners' shipping addresses within 30 working days from the winning date. Prizes to East Malaysia may take a longer delivery lead time. Prizes will be delivered at the Organizer's option. The Organizer shall not be liable for any risk, loss, or damage to the Prizes upon delivery. Neither shall Organizer be liable for or obligated to recognize or replace defective, damaged, or stolen Prizes.
13. Prize Winners are required to complete the following information in a Winner Form displayed right after winning a prize. Failure to do so (filling in the form), will result in prize forfeiture as there is no other way you that can fill in the form again.
 - Name (as per IC)
 - Email Address
 - Shipping Address
14. Free 7 Days CMT Winners are required to redeem their CMT from the song list displayed right after winning a Free 7 Days CMT. Failure to do so (redeem CMT on the spot), will result in prize forfeiture as there is no other way a Winner can access that page again.
15. Winners are allowed to update their emails and shipping address for ONE time only when they're contacted by The Organizer. As for the MSISDN, to avoid any misuse or unauthorized usage of mobile numbers, Winners are not allowed to update/change.
16. For the avoidance of doubt, The Organizer reserved the right to change the Prize at its sole discretion with a notification to the Customers.

General Terms & Conditions

1. Celcom reserves the sole and absolute right to withdraw, amend, omit and/or vary any part or the whole of the terms and conditions of this Campaign with prior notice to the Customer.
2. Celcom's decisions in any matter in relation to the Campaign shall be final and conclusive. Any request for appeal and review shall not be entertained.
3. Celcom shall not be liable for any claim by the Customer or third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages, or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or in connection with this Campaign.
4. Celcom disclaims any liability for loss or damage to property or any personal injury or loss of life resulting from or in connection with this Campaign.
5. The Customer acknowledges and agrees that Celcom reserves the right to disqualify any participation if the Customer is in breach of its obligations or any terms and conditions of this Campaign. Notwithstanding the above, Celcom reserves the right to reject any participation of the Customer at its sole and absolute discretion without assigning any reasons whatsoever.
6. Celcom does not take any responsibility in the event Customer is prevented from participating in the Campaign, as a result of certain technical restrictions or other limitations or force majeure which includes but is not limited to regulatory and/or government directive, an act of God, etc.
7. All photographs, personal information, and names submitted in the Campaign, service marks, trade names, and trademarks are the property of Celcom.

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Terms & Conditions



8. Celcom reserves the right, at its absolute discretion, to use the names, photographs, voice or video recordings, and entries of the Customer for publicity, advertising, trade, or Campaign purposes in any media, without first obtaining any consent nor making any payment whatsoever to the Customer.
9. Except as expressly mentioned herein, Celcom shall not be responsible for any expenses and costs including out-of-pocket expenses related to or as a consequence of participating in this Campaign.
10. All prizes offered under this Campaign are not transferable for cash or in kind and shall be subject to availability of stock. Celcom reserves the right to substitute and replace the prize offered with another prize of equal value or higher value as Celcom deems fit.
11. Celcom disclaims any warranties or liabilities for the merchantability and fitness of the prize under this Campaign. The warranties applicable for the prize are subject to the terms and conditions provided by the manufacturer or supplier of the prize.
12. The content for the Campaign is provided by a third party. Celcom does not filter or edit such content. The Customer acknowledges that Celcom is under no obligation to censor the content or information provided. Celcom disclaims all liability in relation to the content provided.
13. In the event any of the provisions in these terms and conditions is invalid, illegal and unenforceable under any applicable law or by any reasons whatsoever, the legality and enforceability of the remaining provisions shall not be affected.
14. No delay or indulgence by Celcom in enforcing any terms or conditions herein shall constitute waiver by Celcom of the Customer's breach of these terms and conditions.
15. The Terms and Conditions shall be construed and governed by the laws of Malaysia. In case of a dispute, the courts of Malaysia will have exclusive jurisdiction.

Eligibility

Who is eligible for the Campaign?

This Campaign shall be applicable to all of Celcom's new and existing postpaid and prepaid customers ("Customers").

For the avoidance of doubt, the Campaign shall not be applicable to the following persons:

1. Celcom's employees (including its related corporation) ("Employee") and their immediate family members;
2. representatives, employees, and/or agents of Celcom's dealers and distributors;
3. blacklisted customers of Celcom or any other telecommunication service providers; and
4. All employees of Golden Dynamic Enterprises (M) Sdn Bhd (including its related corporation) ("Employee") and their immediate family members of the companies which cooperate with Celcom for this Campaign.

For clarity, immediate family members shall be:

- For unmarried/single Employees – their parents and sibling(s); and
- For married Employees – their spouse(s), parents and children.